



MINISTRY FOR FOREIGN AFFAIRS
PALAZZO PARISIO, MERCHANTS STREET, VALLETTA, MALTA

Call for Quotations – QMFA 021/2017

For

Provision of Setting Up, Installation and Commission of
a Wired Internet Connection for a Period of 36 months at
the Embassy of Malta, Washington

Issued by:
*The Ministry for Foreign Affairs and Trade Promotion
Palazzo Parisio, Merchant's Street, Valletta, Malta.*

QMFA 021/2017

Issue Date: *12th September, 2017*

Response/Submission Date and Time: *(3rd October, 2017 at 10:00 hours
(CET/CEST))*

Table of Contents

Section A: Instructions	3
Section B: General Information.....	3
Section C: Details of Information Requested	4
Section D: Additional Information	5
Section E: Financial Bid Form/BoQ	5

Section A: Instructions

- 1) Response to this CfQ are to be submitted within the deadline indicated on page 1 on offers.mfa@gov.mt

Offers received by other means will not be accepted.

All submissions will be dealt with in strictest confidence.

Section B: General Information

1) Purpose

The purpose of this Call for Quotation (CfQ) is the provision of **Setting Up, Installation and Commission of a Wired Internet Connection** for a Period of 36 months at the Embassy of Malta, Washington.

2) Beneficiary

The beneficiary, being the Ministry for Foreign Affairs and Trade Promotion is the point of contact for this CfQ. Please refer any inquiries related to the procurement procedure by email via procurement.mfa@gov.mt up to eight (8) calendar days before the deadline of the Call*. Any CfQ addenda/updates will be made available through the Ministry's website www.foreignaffairs.gov.mt by not later than *four (4) calendar days* before the deadline of this call*.

(Ministry for Foreign Affairs and Trade Promotion)

Palazzo Parisio

Merchant's Street

Valletta

Telephone: 2204 2266

E-mail: procurement.mfa@gov.mt

Timetable:

	DATE	TIME
Deadline for request for any additional information from the Contracting Authority: Clarifications are to be sent via email to procurement.mfa@gov.mt	25/09/2017	10:00
Last date on which additional information can be issued by the Contracting Authority	29/09/2017	10:00
Deadline for Submission of Tenders Via email to offers.mfa@gov.mt	03/10/2017	10:00
Tender Opening Session	03/10/2017	10:30

* All times Central European Time (CET)/Central European Summer Time (CEST) as applicable

3) Scope and Terms & Conditions

The Ministry for Foreign Affairs and Trade Promotion has 38 site offices located world wide. Like all other government departments, the Ministry for Foreign Affairs and Trade Promotion (MFTP) uses the Malta Information Technology Agency (MITA) as its provider for all IT services.

All MFTP site offices should be reliably connected to the Internet on a 24x7x365 basis. All network traffic to and from these site offices shall be routed across the Internet using a connectivity circuit supplied by an Internet Service Provider located within each respective country.

Network infrastructure used within these site offices shall not be restricted to any technological platform as long as the bandwidth required by each site is sufficient to transport Internet, e-mail and other mission-critical application(s) such as corporate data applications and VOIP traffic.

As a means to ensure that network bandwidth is not being consumed by inappropriate internet browsing, the ISP may optionally provide Internet monitoring and filtering technology mechanisms.

MFTP site offices are equipped with industry-standard Firewalls that protect the site office Local Area Network from the internet. It is imperative that the solution provided would allow MITA to continue to manage the network gateway i.e. the firewall and control traffic destined for each site through the use of Virtual Private Network (VPN) technology and other management mechanisms.

3.1 *Communications after award*

The selected bidder will be provided with the contact email of the officer/s in charge of this contract.

All communication is to be done in writing.

3.2 *Performance Programme (Timetable)*

The Supplier shall specify the dates of delivery, duration of installation, and final testing.

3.2 *Inspection and Testing*

Upon notification by the Supplier that works have been completed, tested and commissioned, the Client through the appointed representative may inspect and test the complete installation.

3.3 *Methods of Payment*

Invoice is to be presented after the installation and testing of the complete installation.

3.4 *Commencement Order*

Date of Commencement of contract shall be the date of last signature on the contract.

4) Information Requested from Economic Operators

Economic Operators are to respond to the requirements listed in Section C.

The Quote should be for a wired internet connection to be installed at the Embassy of Malta, 2017 Connecticut Avenue NW, Washington, DC 20008, USA.

Below are the logical diagrams of the service we require.

It is important to include the below in the quotation:

1. confirm that the below technical requirements can be met;
2. installation costs, monthly recurrent costs and any other costs related to this service;
3. lead times from when the service may become available;
4. a symmetrical fibre connection of 30Mb or higher
5. different solutions and options for a service level agreement

Section C

Details of information requested

1) Specific Project Overview

The Quote should be for a wired internet connection to be installed at the Embassy of Malta, 2017 Connecticut Avenue NW, Washington, DC 20008, USA.

Below are the logical diagrams of the service we require.

It is important to include the below in the quotation:

1. confirm that the below technical requirements can be met;
2. installation costs, monthly recurrent costs and any other costs related to this service;
3. lead times from when the service may become available;
4. a symmetrical fibre connection of 30Mb or higher
5. different solutions and options for a service level agreement

INTERNET SOLUTION

Remote Sites Requirements

Table 1

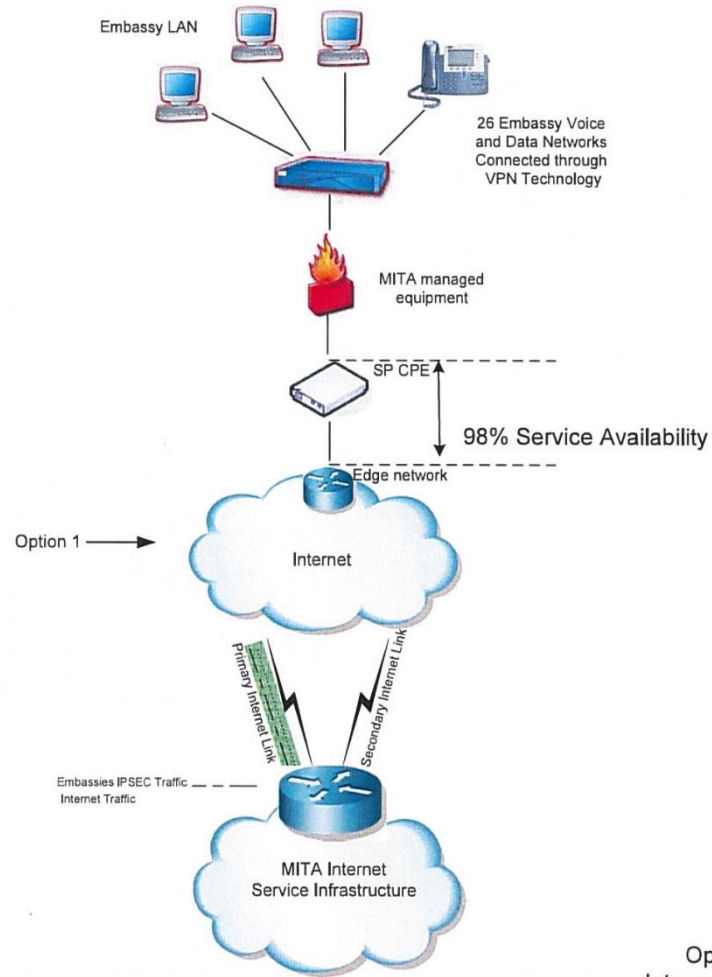
Item	Description
Connectivity	ADSL/SDSL/Cable/Fibre Ethernet connection or equivalent should be installed within each site office. This connection should be capable of providing the broadband internet bandwidth that is required according to the site office's category.
Equipment	A CPE (modem/router) should be installed in the network cabinet located within each site office.
Interface	The provider must provide an RJ45 Ethernet connection to be plugged between the ISP CPE and the MITA Firewall
TCP/IP Services	8 Public IP addresses (/29 subnet) should be allocated and routed on the internal network of the CPE. No Network Address Translation should be configured at the winning bidder/s' end. 1 Public IP address within the same subnet should be allocated and configured on the winning bidder/s' CPE installed within the mission. This will act as the default gateway for the site office firewall. The remaining 5 usable IP addresses will be used by MITA at its own discretion.
DNS Services	Two DNS server IPs should be provided to resolve Domain Names within the entire Internet DNS Hierarchy.
Other	The connection should not be bridged; the default route of the site office firewall should be the IP address of the ISP's CPE located within the same site office. This feature is needed to facilitate remote troubleshooting should the embassy connection drop.
Monitoring	The ISP must not block any type of IP traffic. MITA reserves the right to perform protocol scans and throughput tests to verify the link's performance. MITA will monitor these connections for availability purposes.

CPE - Customer Premises Equipment Specifications

Table 2

Item	Description
Network Interface	10/100Mbps Ethernet (RJ-45)
Data Rate	Should be able to deliver the requested downstream/upstream data rates or higher.

Logical Diagram



3) Response Format

Responses are to be straightforward, clear, concise and specific to the information requested. In order for submissions to be considered complete, Economic Operators must provide all the requested information mentioned in this document as well as any other comments, observations or suggestions which potentially may assist the Contracting Authority in the Call for Quotations.

Section D

Additional Information

Not applicable